

Storyboard

Resource Home Application for Private Providers

This storyboard demonstrates how to record a Resource Home Inquiry and Home Study Approval. It covers: Entering a Reassessment, Adding an Addendum, Entering a Closed/On-Hold/Suspended Status and Resource Home Recordings.

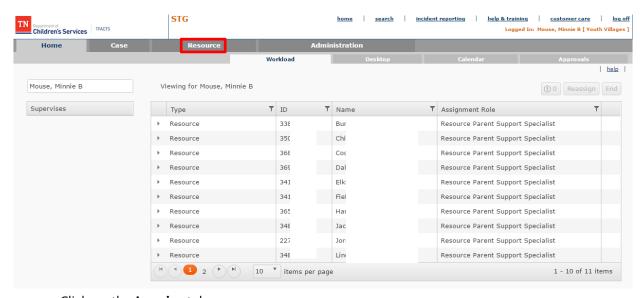
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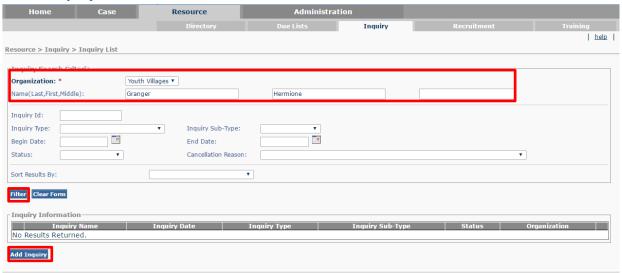
Adding an Inquiry

Recording a Resource Home in TFACTS all begins with an inquiry. Once the inquiry is complete, it is linked to a resource home record. Resource Homes must have a home study completed and approved in TFACTS before a placement can be made.

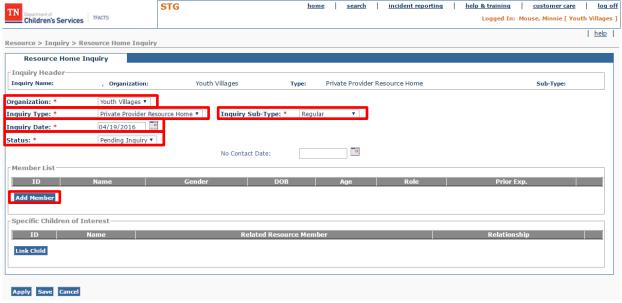
- After Signing into TFACTS the **Home** screen appears.
- Click on the **Resource** tab.



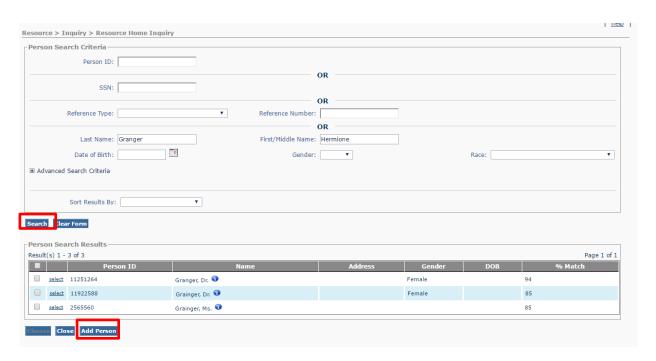
- Click on the **Inquiry** tab.
- Before entering an Inquiry, you should first perform a filter to see if the inquiry person already has an active inquiry. Add Last Name, First Name and click Filter.
- Choose an active inquiry returned from the search or if no results are found click Add Inquiry.



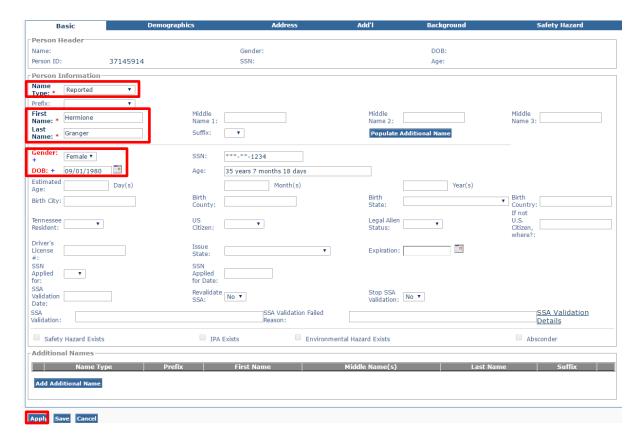
- The Resource Home Inquiry screen appears. Organization, Inquiry Type, Inquiry SubType, Inquiry Date and Status are required Fields. Status will default to and should remain as Pending Inquiry. (Organization, Inquiry Type and Inquiry will be pre populated with information regarding the Agency, Private Provider Resource Home and the Date Inquiry was entered.)
- Click Add Member



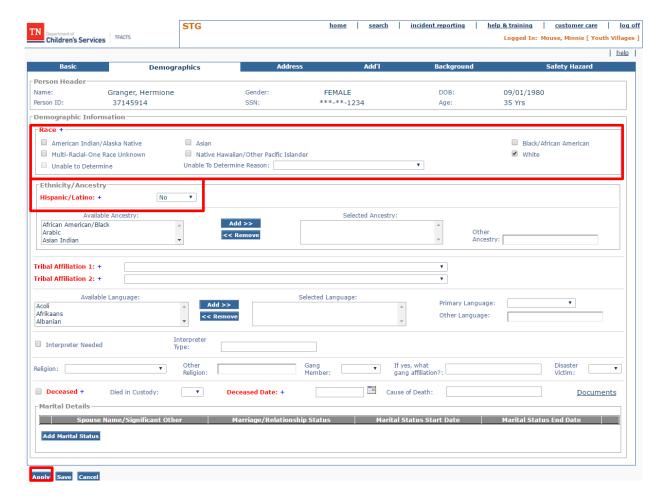
- The Person Search Results screen will appear. (You can search by Person ID, SSN and Name.)
- Click Search
- If a person is returned from the search, click the box next to the correct button. When you click the **Choose** button will become enabled. If you didn't get the correct search click **Add Person**. (In this demonstration we will add a new person)



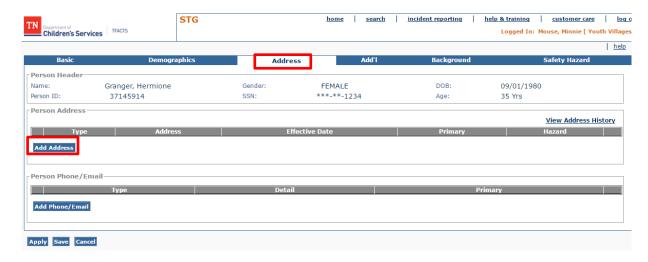
- The **Basic** tab screen will appear
- You will enter the **Name Type**, **First Name**, **Last Name**, **Gender** and **Date of Birth (DOB)** and any other relevant information.
- Click **Apply**



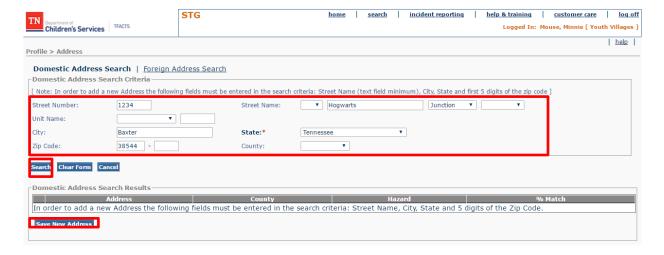
- Click on the **Demographics** tab
- Enter the inquiry's **Race and Hispanic Origin**. If any other information related to his screen has been provided, it can be entered as well.
- Click Apply.



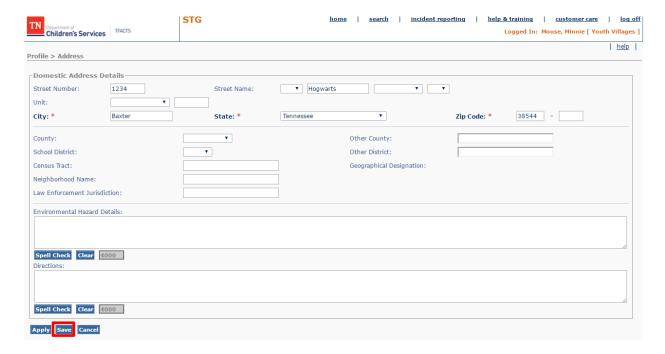
- Click the **Address** tab.
- Click Add Address.



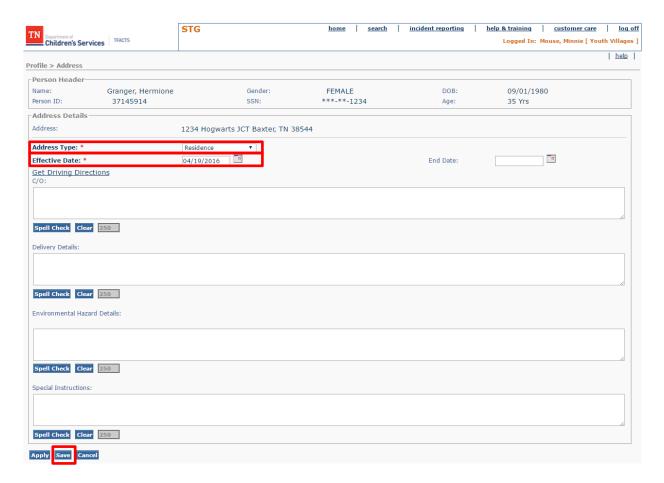
- The **Domestic Address Search** screen will appear
- Add the Street Number, Street Name, City, State and Zip Code.
- Click Search
- Domestic Address Search Results will display any addresses matching the details entered.
 If no correct results, click Save New Address



- The **Domestic Address Details** screen appears. (Address information from the previous address search will automatically populate.)
- Enter any other Information available.
- Click Save



- The Address Details screen appears.
- Add Address Type and Effective Date.
- Click Save



- The **Address Tab** screen appears (Notice that the address has been entered and been selected as Primary)
- Click Add Phone/Email



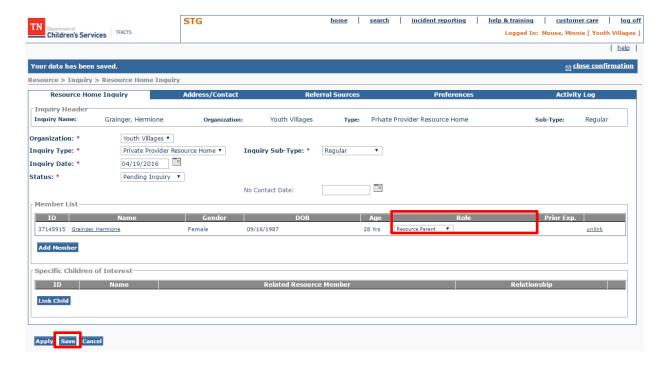
- The **Contact Information** Screen appears.
- Add the **Type** of Contact from the drop down menu.
- If the information is being entered for the primary person in the record (person with the role of resource parent as opposed to the Co-Parent), click the box marked **Primary**.
- Add the Contact
- Click Save



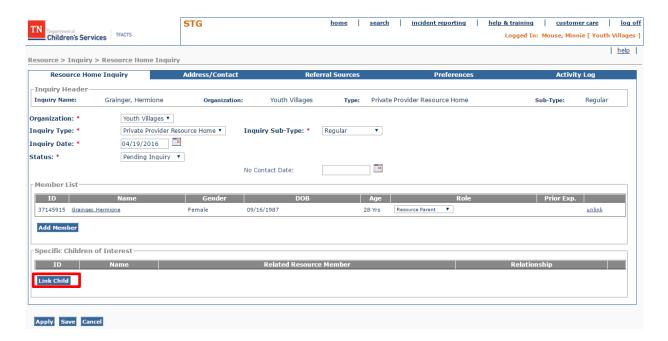
- The Address Tab screen will appear
- Click Save



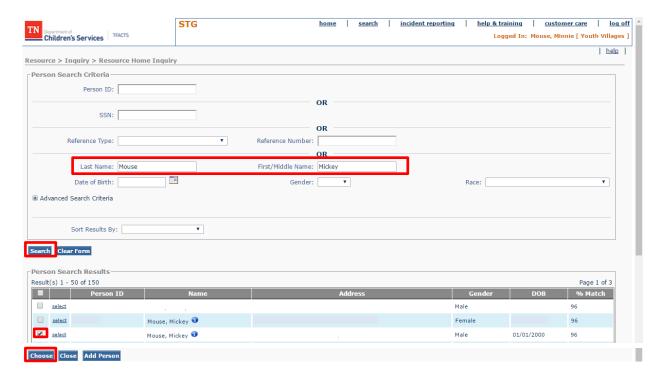
- The **Resource Home Inquiry** screen appears
- Add The Role of Resource Parent from the drop down list.
- To add a Co-Parent or other person to the home, click Add Member and repeat the steps described previously.
- Click Save



• If the inquiry person expresses interest in a specific child for whom they wish to provide foster care or adopt, user can link that child to the inquiry by clicking the **Link Child** button.



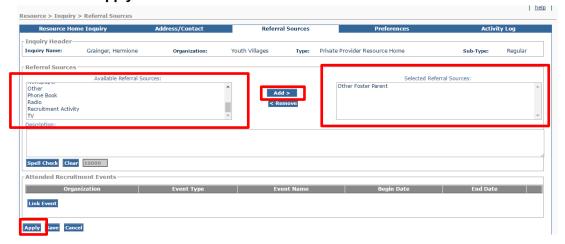
- The **Person Search Screen** appears. You can search for the child by clicking **Search**.
- Check the box next to the name of the child you wish to select
- Click Choose



- The **Resource Home Inquiry** Screen appears.
- Click the Referral Sources tab
- Select from the **Available Referral Sources** and click **Add** to move it to **Selected Referral Sources** (More than one referral source choices can be added)

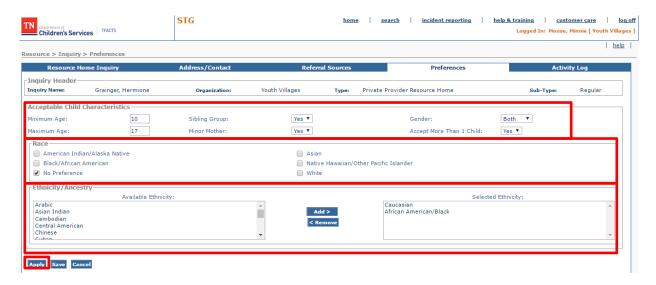
Note: Recruitment Events can be recorded in TFACTS and linked to inquiries. The applicable recruiting event will only be available for selection if the person designated to document recruitment evens in TFACTS has entered it. This options is not required for providers but available if they so choose.

Click Apply



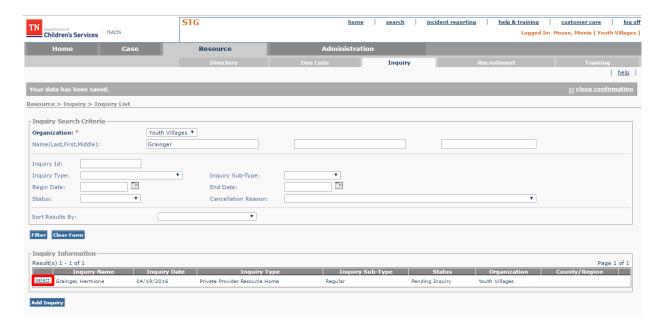
- Click the Preferences Tab.
- Enter all preferred Acceptable Child Characteristics, Race and Ethnicity/Ancestry
- Click Apply.

Note: Preference Information is not required for linking inquiry to a resource home.



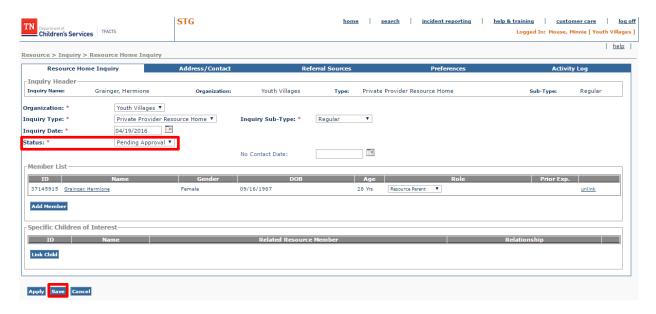
Note: Activity Log is another tab in the inquiry. Information is optional for providers when linking an inquiry to a resource home.

- Click Save
- The Inquiry Information screen will appear
- Select the Inquiry that has been entered.



- The Resource Home Inquiry screen appears.
- If the inquiry is complete, it can change the **Status** to **Pending Approval** from the drop down box.
- Click Save

Note: At any time after the required information has been documented in the inquiry, the user can go to the **Resource Home Inquiry** screen in the inquiry and change the **Status** to **Pending Approval** in the dropdown box.

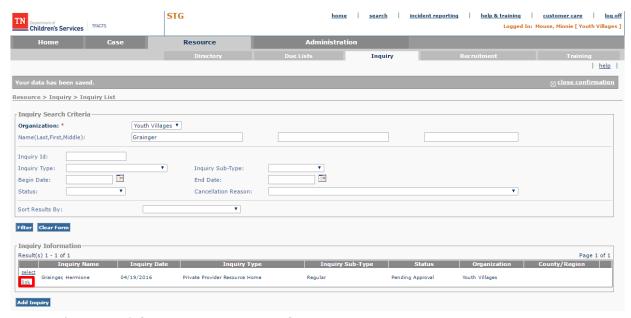


Continue to the next sub topic

Linking an Inquiry to a Resource Home Record

- The **Inquiry Information** screen appears. The Inquiry can now be linked to create a Resource Home record for approval.
- Click **Link** (the **Link** hyperlink will only be available once the inquiry record has been placed in Pending Approval Status)

Note: This screen could have many more inquiry records listed, depending on the amount that the selected Organization has assigned to it; user can better define the list by filtering on any of the options in the dropdowns or filtering by name as in the example.

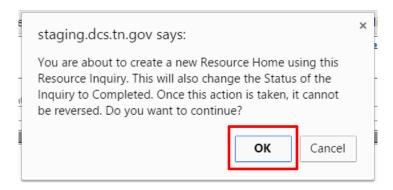


- The Potential Resource Home Matches screen appears.
- Click Add New Resource Home (TFACTS will display any potential matches for the inquiry from existing resource home records. If the system returns a correct match, it will be listed on this screen and the user will click link to re-open the resource home.)

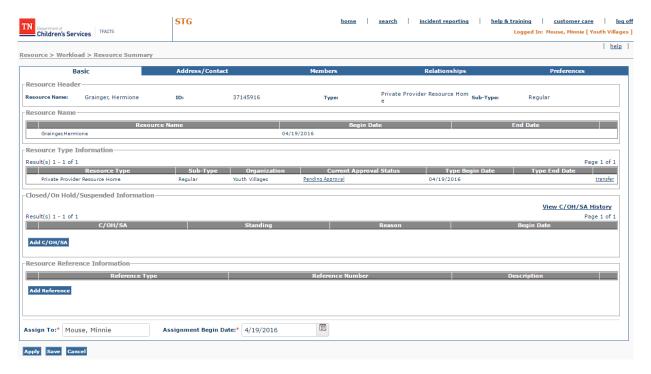
Note: If attempt to link an inquiry to a home that is in current Active status, and it is definitely a correct match, the home will have to be closed by the owning private provider before an inquiry can be linked to it. This could happen in situations where an existing resource home is seeking to become a resource home for another organization while still in active status in their existing private provider agency.



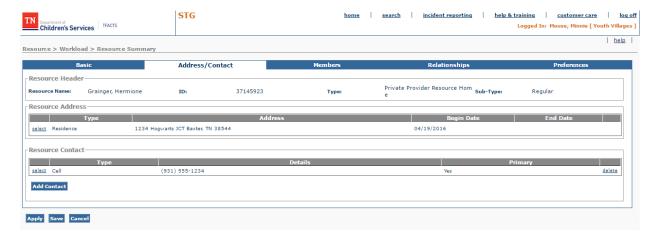
 A pop – up box will display stating: You are about to create a new Resource Home using the Resource Inquiry and will change the Status to Completed. Once Completed it cannot be reversed. Click **OK**



The Resource Summary screen appears.

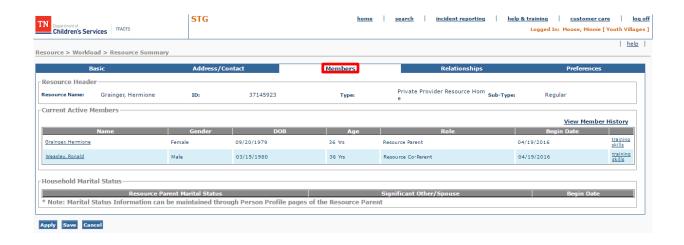


- Click on Address/Contact tab
- All information entered should all be available in the **Resource Summary** (Address/Contact, Members and Relationships) by clicking on the appropriate tab.
- Resource homes must have a **Residence** type address. If a new address needs to be added
 for the Resource home, it will need to be done through the home study. A new contact
 (phone) can be added by click **Add Contact**.



Click Members tab

Note: New members are entered through the home study and not from this screen.

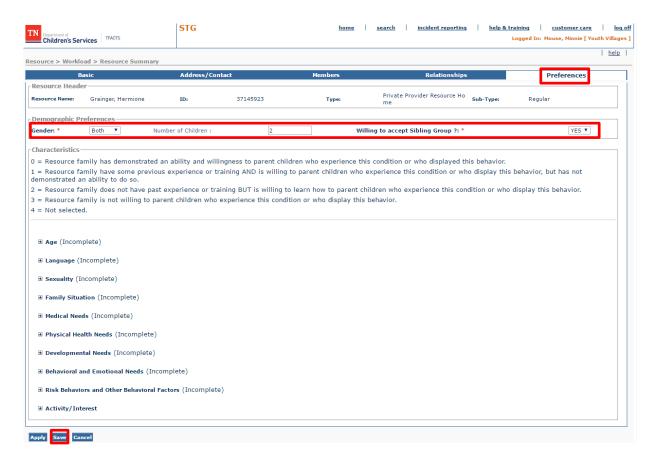


Note: You will not be able to add the Relationships until the home study has been added.

asterisk, Gender, and Willing to Accept Sibling Group?

• Click on **Preferences** (The Preferences tab contains two items of information that must be completed before you can Save and leave the Resource Summary. The fields with *red

Click Save

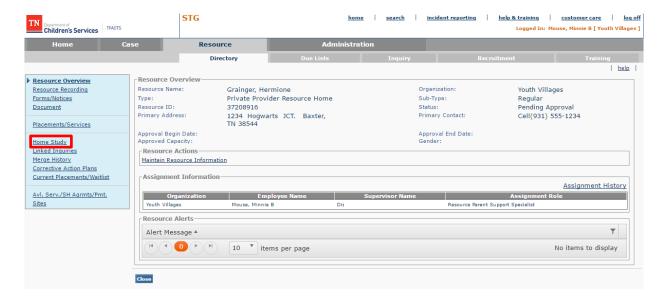


Continue to the next sub topic

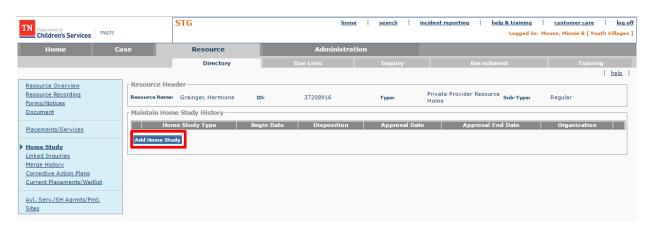
Adding a Resource Home

- The **Resource Overview** screen appears.
- Click Home Study

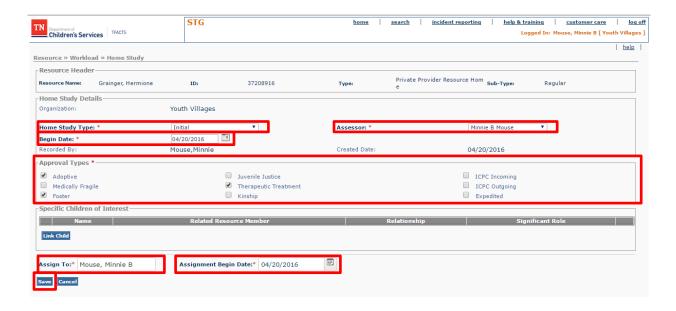
Note: Notice the Assignment Information has been added.



Click Add Home Study

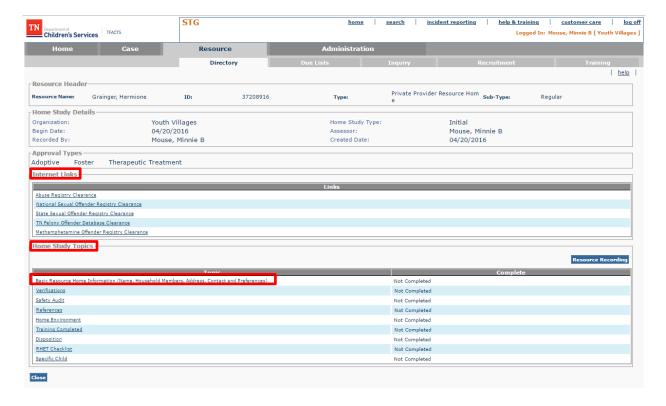


- The Home Study screen appears.
- **Home Study Type** and **Assessor** should be auto populated. Anything with a * Red Asterisk needs to be completed.
- Click Save



- The **Resource Home Internet Links** and **Home Study Topics** screen will appear.
- The **Internet Links** section is used to perform the required internet checks for your applicants.
- **Home Study Topics** has each link that will have required information to complete the home study.
- Click on the Basic Resource Home Information (Name, Household Members, Address, Contact and Preferences) link.

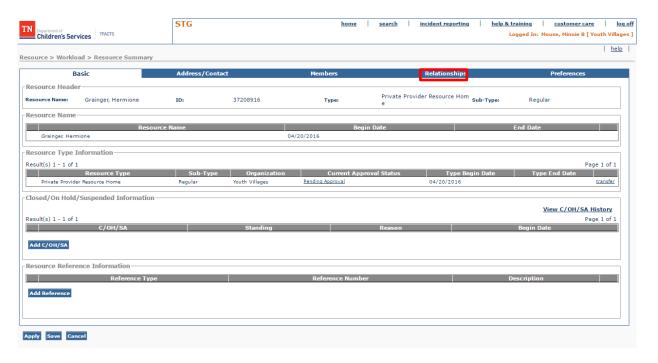
Note: Training Completed does not have to be completed for the Home Study to be approved. The RHET Checklist is completed by the RHET team, and does not have to be completed for the home study to be approved. Child Specific is only required for Expedited Homes, which private provider agencies do not complete.



- The **Basic** screen will appear
- This page will Display the Resource Name and Resource Type Information.
- Any Closed/On Hold/Suspended information can be added here by clicking Add C/OH/SA
 (which you will not be using when entering the new home.) You will also be able to View
 C/OH/SA History by clicking the link.
- This page will allow you to enter Resource Reference Information by clicking on Add Reference.

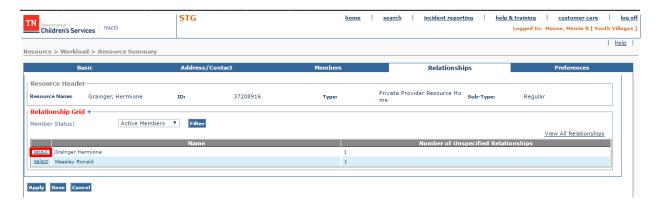
Note: Notice the **Address/Contact** tab and **Members** tab. All the information that you previously entered will be populated there. You will be able to add/update any information. You will be able to Add Address, Add Contact or enter any additional Members.

Click on Relationships tab



• Notice the column **Number of Unspecified Relationships**. There can be no unspecified relationships in the home study. Select a member by clicking the **select** link.

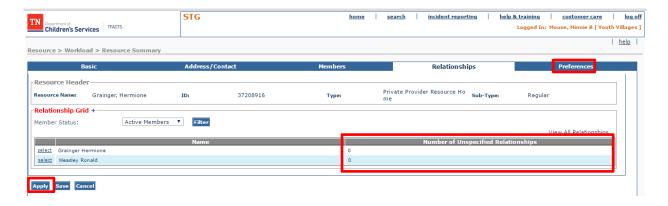
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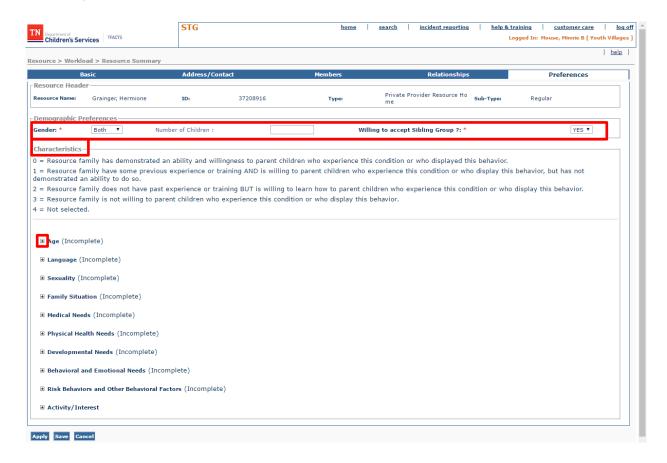
- Select the **Relationship** from the drop down box. Click **Save**
- Notice the **Reciprocal Relationship** column. This will automatically add the relationship to the other member(s) in the home study.



- The **Resource Summary** screen appears. Notice the column **Number of Unspecified Relationships** is 0.
- Click Apply
- Click on Preferences

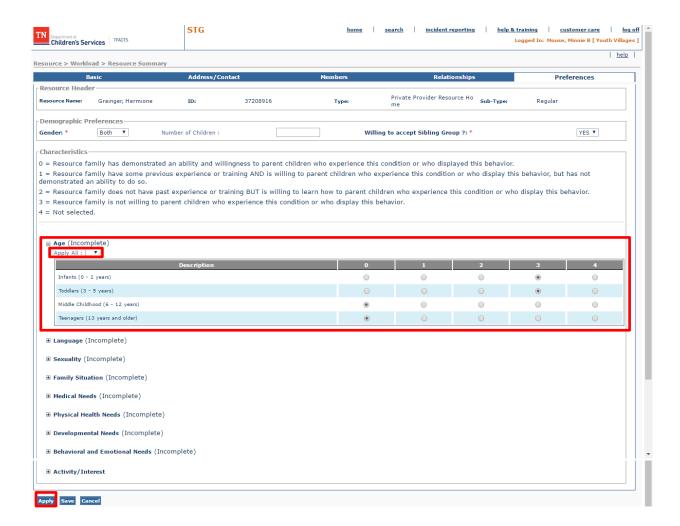


- The Preferences tab will appear
- **Gender** and **Willing to accept Sibling Group?** Was entered during the inquiry and is already populated.
- Characteristics section was not completed during the Inquiry. Notice the Ratings from 0-4.
 You will use these to answer the links listed below Characteristics. Click the + button beside Age.



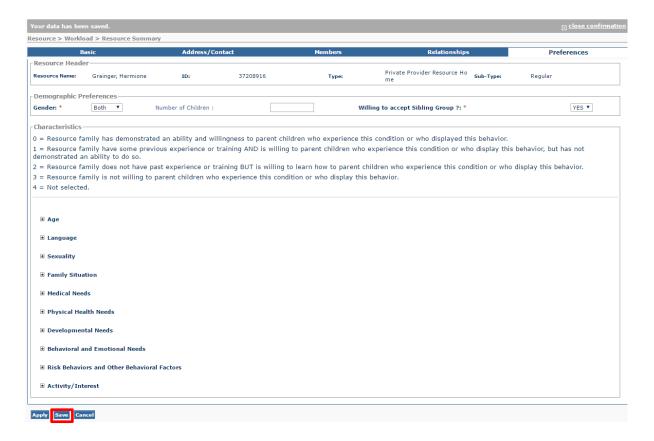
- Add the correct number that is the foster family's preference. The rating can also be given the same number for all by clicking the **Apply All** dropdown box.
- Click Apply

Note: The Strengths and Needs checklist is typically completed during PATH classes.

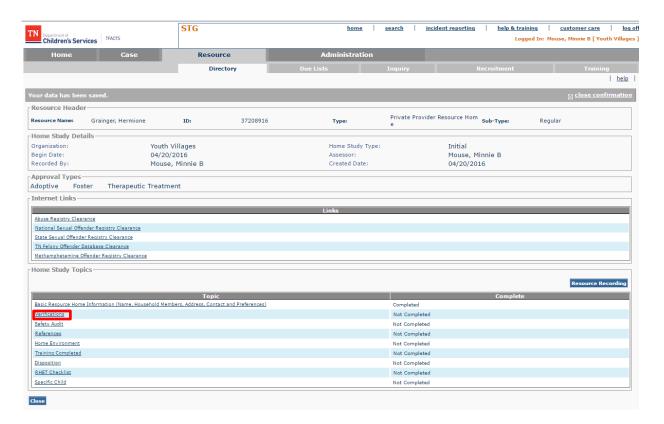


Click on each Topic's plus sign + (Language, Sexuality, Family Situation, Medical Needs, Developmental Needs, Behavioral and Emotional Needs, Risk Behaviors and other Behavior Factor and Activity/Interests) give each topic the rating each needs. Click Apply when you complete each topic. Notice that once all preferences added the (Incomplete) beside each topic is removed.

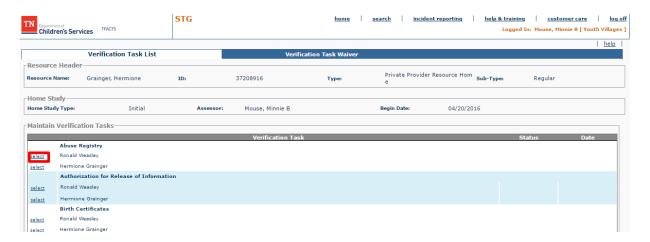
Click Save



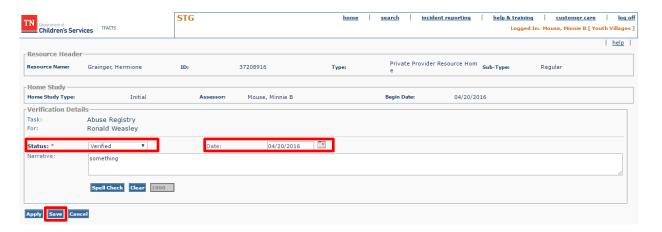
- - The **Home Study Topics** screen appears
 - Notice Basic Resource Home Information now shows completed
 - Click on Verifications



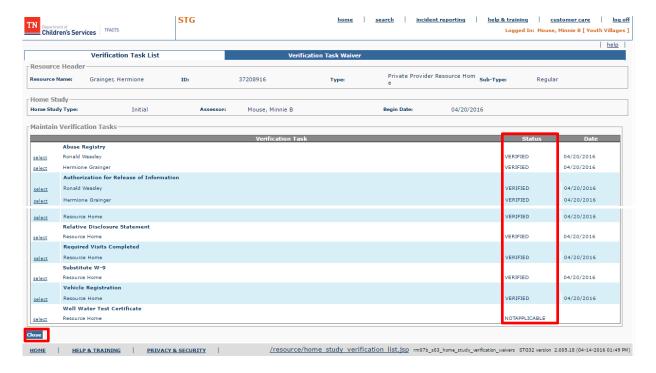
- The Verification Task List screen appears
- Click Select by Member's name for Abuse Registry



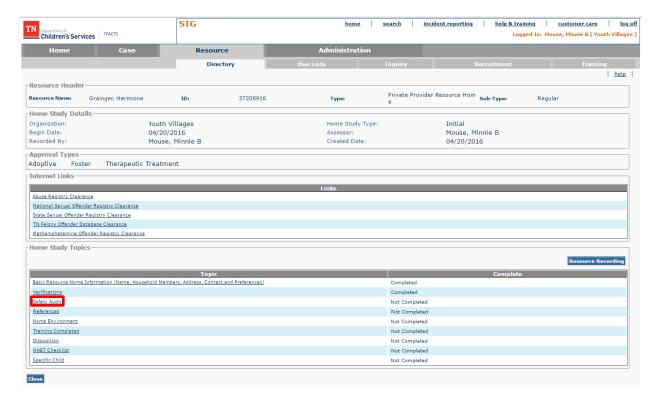
- _____
 - Verification Details screen appears.
 - Fill out the **Status** and **Date.** (Any Narrative can be added in the Narrative box.)
 - Click Save



- Continue to verify each task on the list for the corresponding members of the home.
- Notice the **Status** will state Verified, Non-applicable, etc. in the Status Column.
- Click Close

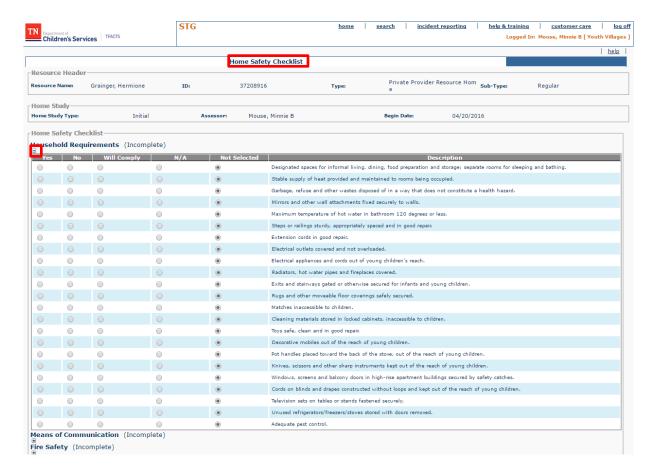


- The Home Study Topics page appears
- Once **Topics** have been entered, they will automatically become marked as Completed.
- Click **Safety Audit** link
- Information from the Home Safety Checklist can be entered.



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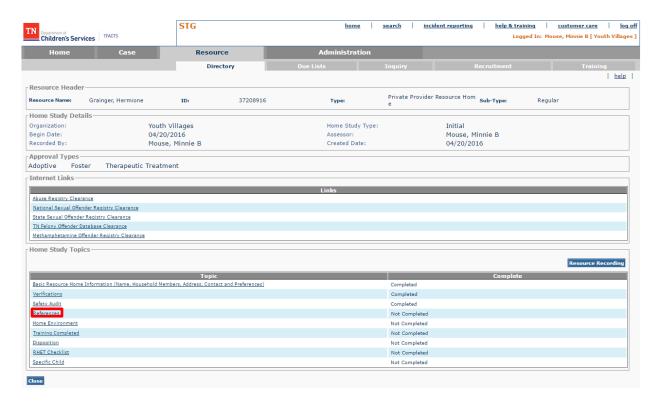
- The **Home Safety Checklist** screen appears
- The Home Safety Checklist has topics listed with + box you can click to complete the checklist.



- Check each box and answer the safety questions.
- Click Save



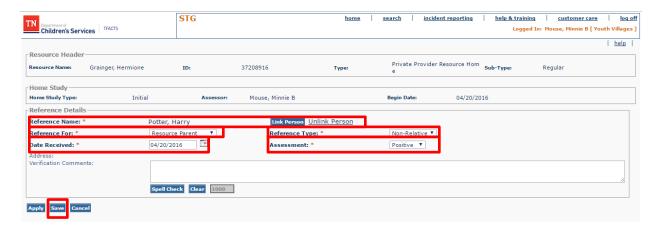
- The Home Study Topics screen appears
- Click on References



- The Add Reference screen appears
- Click Add Reference



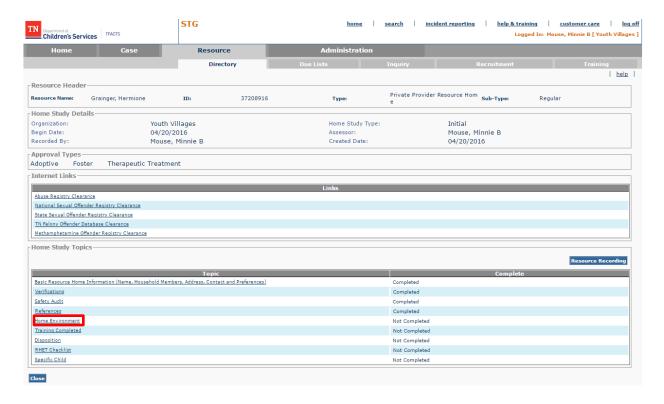
- _____
 - The Reference Details screen will appear
 - Add Reference Name (you will have to perform a search to locate the Reference Person and if they are not in the TFACTS system you will Add Person.) Reference Type, Date Received, Assessment and a Narrative to Address Verification.
 - Click Save



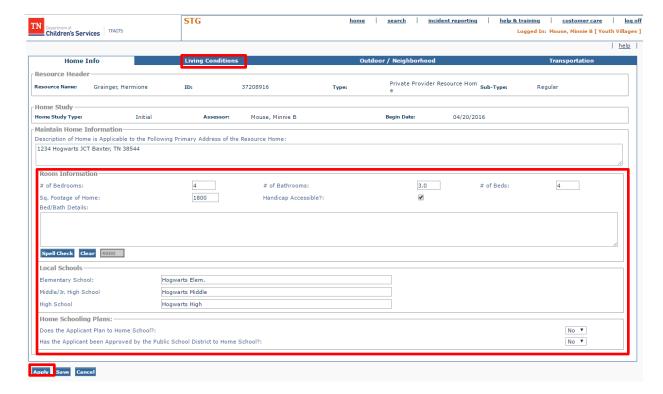
- The Maintain References screen appears
- To add another reference Click Add Reference and complete the same process.
- When all references entered Click Close



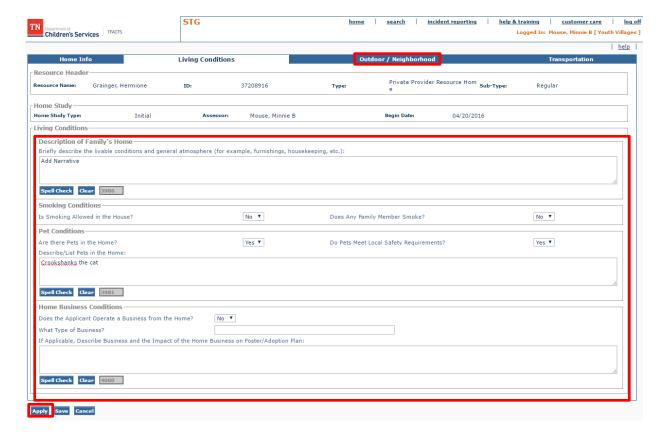
- The Home Study Topics screen appears
- Click on **Home Environment**



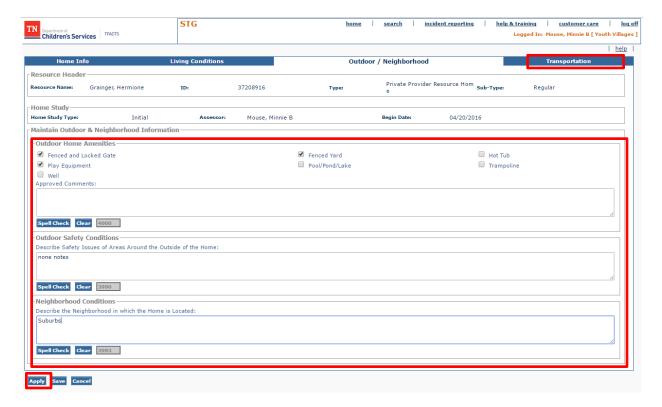
- - The **Home Info** Screen appears
 - Fill out with appropriate home information.
 - Click Apply
 - Click on Living Conditions tab



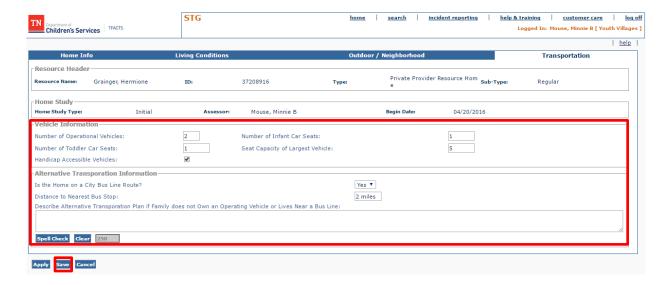
- The **Living Conditions** screen appears
- Add information and click **Apply**
- Click on **Outdoor/Neighborhood** tab.



- The Outdoor/Neighborhood screen appears
- Add information and click Apply
- Click **Transportation** tab

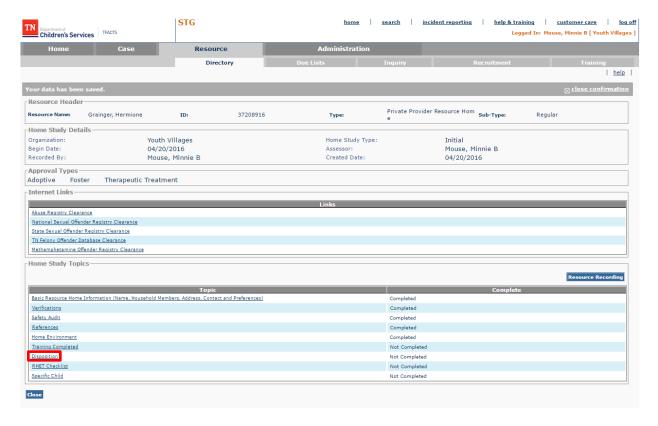


- The **Transportation Screen** appears
- Add information and click Apply
- Click Save

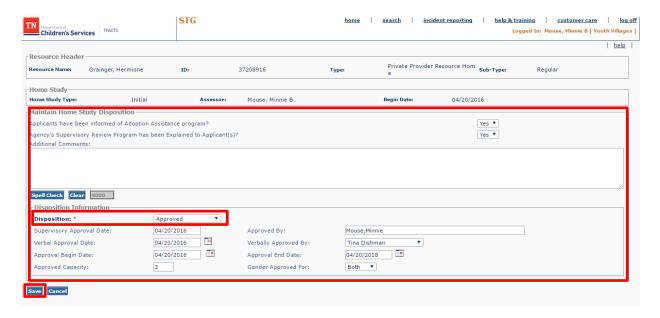


- The Home Study Topics screen appears
- Click on **Disposition**

Note: Training Completed does not have to be completed for the Home Study to be approved. The RHET Checklist is completed by the RHET team, and does not have to be completed for the home study to be approved. Child Specific is only required for Expedited Homes, which private provider agencies do not complete.



- The Maintain Home Study Disposition screen appears
- Add information
- On **Disposition**, if a supervisor is entering they can enter **Approved**. If not a supervisor **Pending Approval** is selected and routed to Supervisor.
- Click Save



Note: Once a home study is approved, it is locked and cannot be edited. Any correction will have to be entered through a new home study assessment.

This is what the Home study will look like in Maintain Home Study History

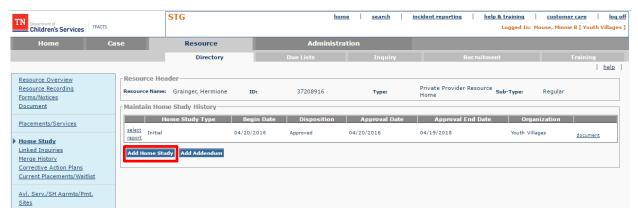


Continue to the next sub topic

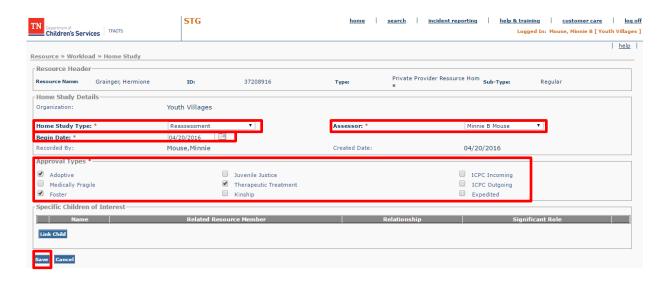
Adding a Resource Home Reassessment

Reassessments for Resource Homes are added from the Maintain Home Study History screen.

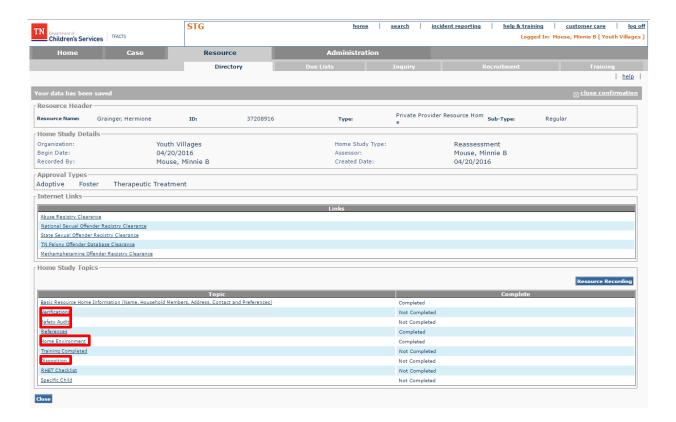
On the Maintain Home Study History screen click Add Home Study



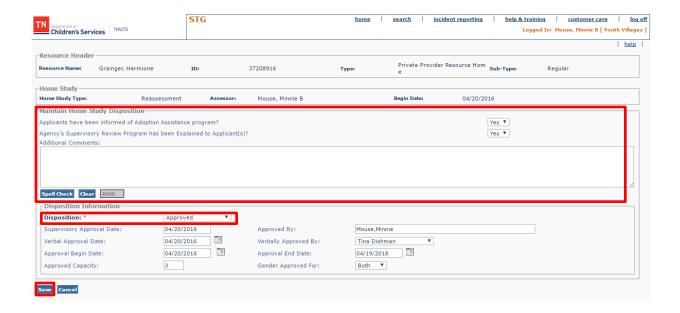
- Select a Home Study Type from the drop down box (Reassessment), Assessor, Begin Date and Approval Types (Assessor and Approval Types will pre-populate)
- Click Save



- The **Resource Home Study** Topics screen will appear.
- Internet Links is provided so the links are available for required checks.
- Notice that Basic Resource Home Information, References and Home Environment are all completed.
- **Verifications, Safety Audit and Home Environment** will need to be filled out like when entered the home study. Click on the link, enter the needed information
- After they are completed Click on **Disposition**



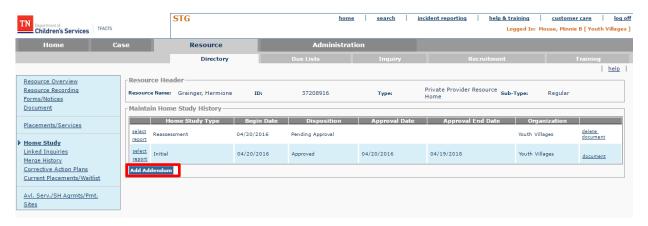
- The **Disposition** screen appears
- Add the correct information. Click **Disposition** and add approved (if supervisor) or pending approval on worker. Add the information needed.
- Click Save



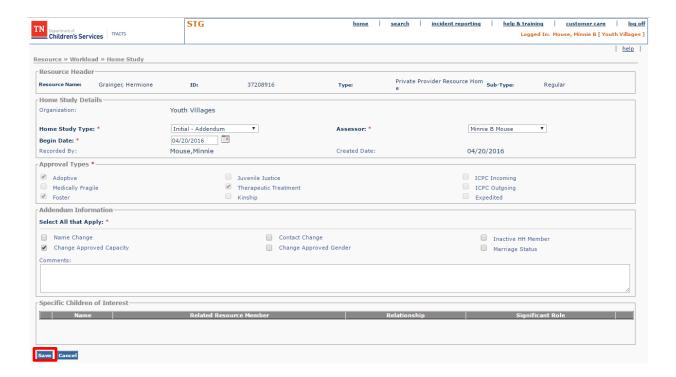
Continue to the next sub topic

Adding an Addendum

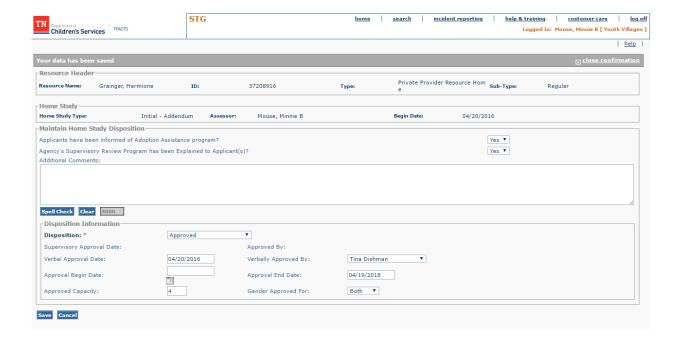
On Maintain Home Study History page, click on Add Addendum



- The Home Study Details screen appears
- Home Study Type, Assessor, and Approval Types will all prepopulate.
- Add the Begin Date and Addendum Information.



- Maintain Home Study Disposition screen appears
- In this example we changed the **Approved Capacity**. Enter all the correct dates. Change the number and click **Save**

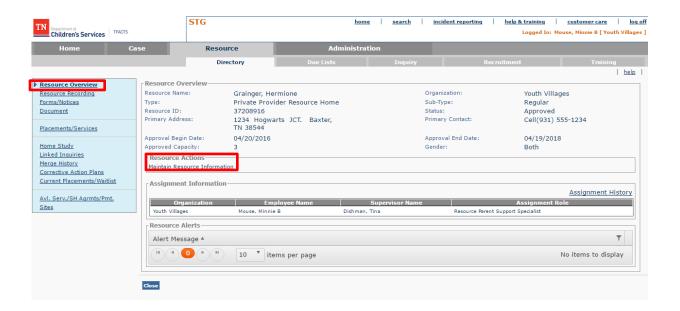


Continue to the next sub topic

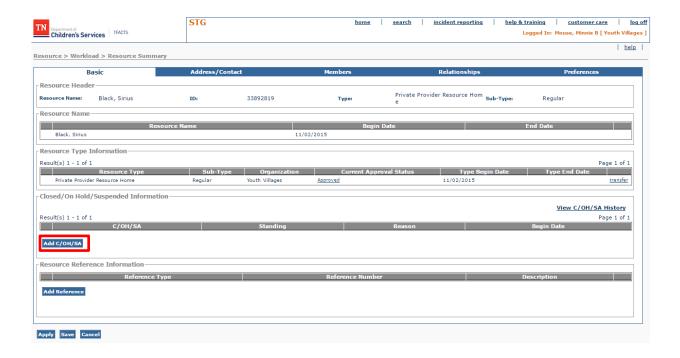
Entering a Closed/On-Hold/Suspended Status

Demonstrates how to Add Closed/On-Hold/Suspended Status

On the Resource Overview screen click on Maintain Resource Information

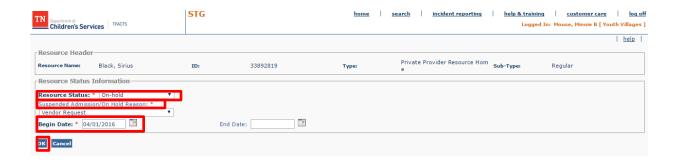


Click on Add C/OH/SA

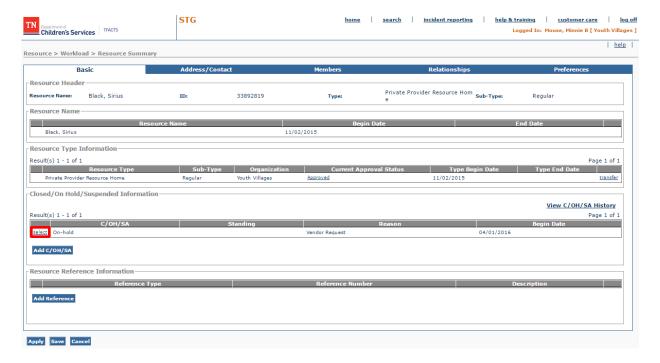


- The **Resource Status Information** screen appears
- Add Resource Status from the drop down box, Suspended Admission/On Hold Reason and Begin Date.
- **Suspended Admissions, On-Hold and Probation** will have the same screen and will have the same questions to answer.
- Click **Ok**

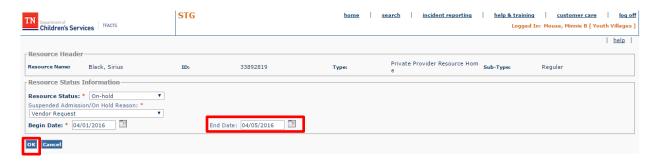
Note: You cannot suspend and un-suspend a resource home on the same day.



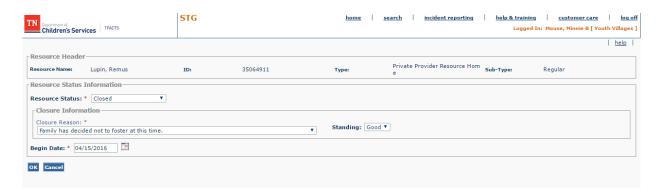
To take the home off hold, click Select for the On-Hold



• Add an **End Date** to remove the On-Hold Status



• If a closure is needed, add closure from drop down box and complete the required boxes and click **Ok**

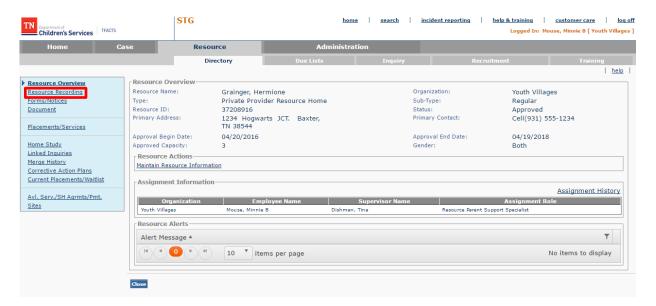


Continue to the next sub topic

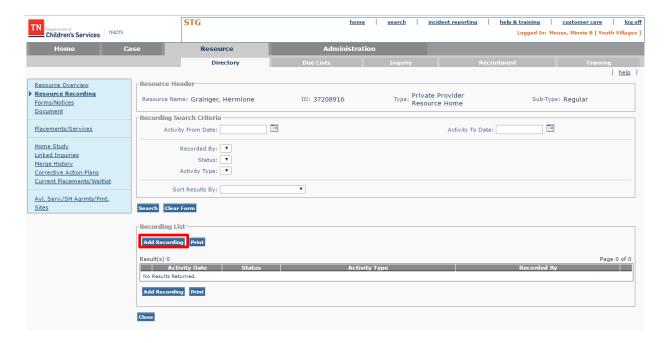
Adding Resource Home Recordings

Resource Recordings can be added to record and will allow Recordings to be generated and printed.

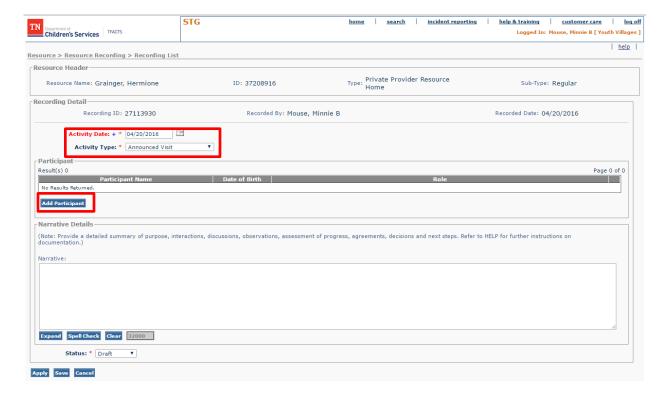
From the Resource Overview page, Click on Resource Recording



- The **Recording List** screen appears
- Click Add Recording

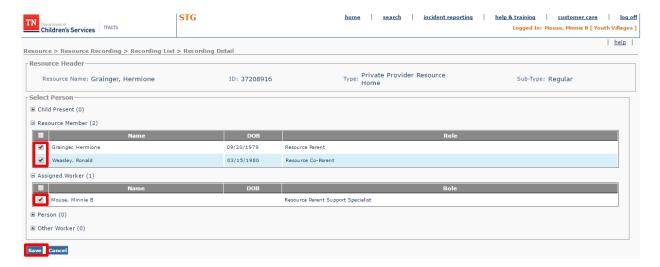


- The Recording Detail screen appears
- Add Activity Date
- Add Activity Type
- Click Add Participant

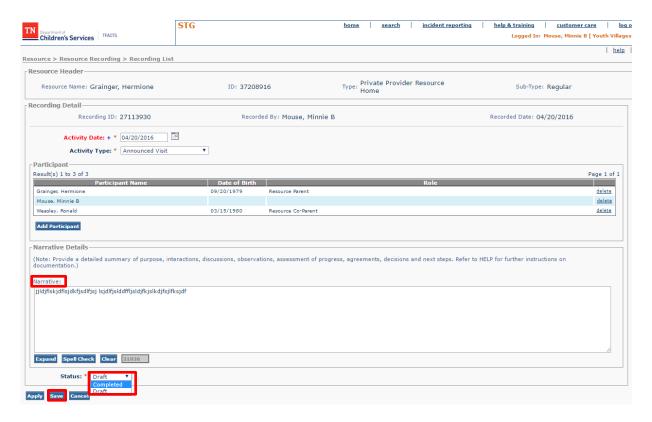


- Check the Boxes next to Resource Members and Assigned Worker
- Click Save

Note: If a child is placed in the home and the worker sees the child, they can be added to the participant. This home does not have a placement.

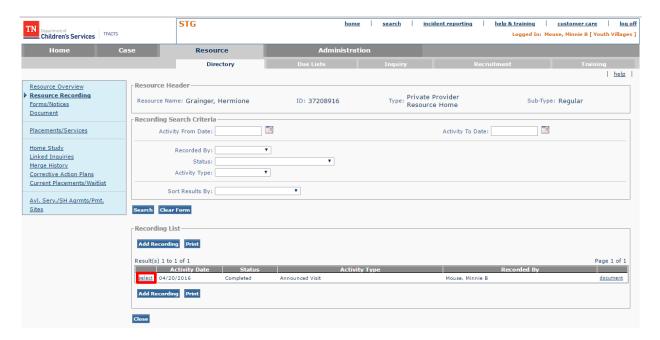


- Add Home Visit info to the Narrative box. The Narrative box can accommodate 32,000 characters. You can view the entire narrative by clicking the Expand button.
- Once the Recording is entered and finished, mark Completed
- Click Save

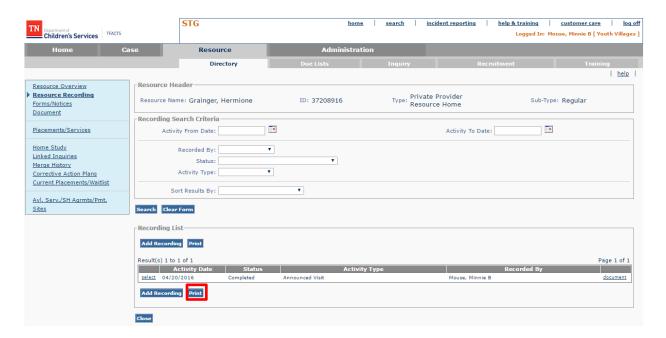


Note: An Addendum or Mark in Error can be assessed by clicking the button after the recording has been Completed and Saved.

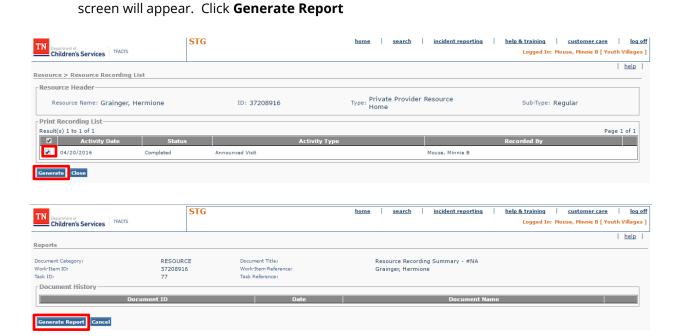
To Print Recordings while on the Resource Recording page you will select the visit.



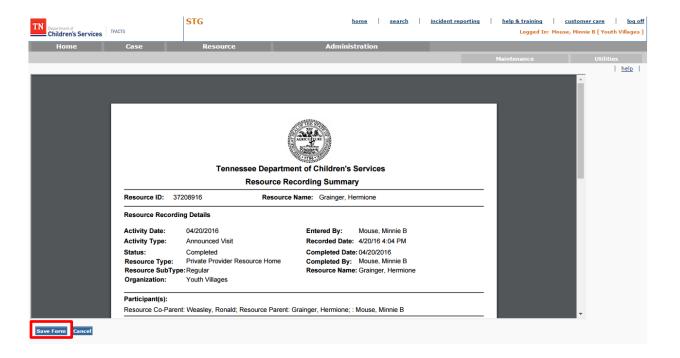
Click the **Print** button



Check the Box of the recording you needing to print and click **Generate.** Document History



 The Form will be able to be saved by clicking Save Form. After you Save Form you can print.



You have completed this storyboard